SHIP Quarterly Webinar
March 17, 2020
Noon - 1 p.m.

For Audio, please call the following:

Toll-free Phone Number: 1-888-619-1583
Access Code: 355484

KHA Quality Update

Karen Braman, RPh, MS
SHIP Quarterly Webinar
March 17, 2020
KHA Quality Update

- CMS Quality Improvement Contracts Update
- KHC Updates
- Antimicrobial Stewardship Measure
- Other Updates

CMS Quality Improvement Contracts

- New Kansas QIN-QIO: Health Quality Innovators (HQIN) - KHC serving as local partner for community coalitions
- Formerly Practice Transformation Network (PTN) – Kansas Healthcare Collaborative (KHC) was PTN provider in Kansas
- Pending CQIC award announcement (KHC bid as subcontractor to Iowa Healthcare Collaborative)
- Anticipate KHC bidding as subcontractor on other QI work

Current Kansas Hospital Improvement Innovation Network through March 2020 - KHC

KHC planning to partner with a Prime for Kansas
KHC Partnership with HQIN

- KHC and KFMC partnering with Health Quality Innovators (HQI) in Health Quality Innovation Network
  - KHC will focus on building collaborative community coalitions including hospitals, clinicians, home health agencies and community-based organizations
  - KFMC will focus on nursing home quality
Types of QIO Organizations

- Quality Innovation Networks (QIN-QIO)
  - Data-driven quality initiatives to:
    - improve patient safety,
    - reduce harm,
    - increase patient & family engagement,
    - improve care at the local level, and
    - spread best practices.

- Beneficiary & Family-Centered Care (BFCC-QIO)
  - Help Medicare beneficiaries exercise their right to high-quality health care
  - In Kansas - Livantis
KHC - Your HQIN Local Improvement Partner

1. Provider-led 501(c)3 organization.
2. Founded in 2008 by the Kansas Hospital Association and the Kansas Medical Society.
4. Trusted source for relevant and meaningful QI education, evaluation, and measurement.
5. QI experts in Kansas who understand your setting of care

QIN-QIO 5 CMS Aims:

- Behavioral Health & Opioids
- Patient and Resident Safety
- Chronic Disease Self-Management
- Care Transitions
- Nursing Home Quality

Patient & Family Engagement, Rural Health, Vulnerable Populations
Upcoming Events

• HIIN Achievement Recognition – KHA Spring District Meetings

Antimicrobial Stewardship Measure in

• Days of Therapy for AB Stewardship

\[
\text{Numerator} = \text{Total number of days antibiotics administered} \\
\text{Denominator} = \text{(Acute Inpatient Days + Swing Bed Patient Days)} \\
\text{Formula} = \frac{\text{Numerator}}{\text{Denominator}} \times 1,000
\]

• What other measures are your hospital using?
Thank you!

Feel free to contact me anytime:

Karen Braman
Senior Vice President, Healthcare Strategy and Policy
Kansas Hospital Association
kbraman@kha-net.org
Direct – (785) 276-3130

2019-2020 SHIP Agreements

- FY 19 grant period is June 1, 2019 to May 31, 2020
- Hospitals will receive $10,428.89
- Funds must be spent on qualifying purchases during grant period
The Federal Office of Rural Health Policy has identified the following two priorities for using SHIP funds:

- ICD-10 Implementation
- HCAHPS

Once these priorities have been met, your hospital may select other activities listed on the SHIP Purchasing Menu.
2019 - 2020 SHIP Milestones

Hospitals will be reimbursed in three payments upon completion of each milestone.

**Milestone 1:** Submission and approval of mid-year SHIP expense and activity report, due December 27, 2020

**Milestone 2:** Submission and approval of end-of-year SHIP expense and activity report, due June 30, 2020

**Milestone 3:** Data submission requirements met for Q4/2018 through Q3/2019

**Grant Period:** June 1, 2019 to May 31, 2020

**Total Award:** $10,428.89

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2019-2020 SHIP Agreements

Kansas CAHs must actively participate in the Medicare Beneficiary Quality Improvement Project [MBQIP] to qualify for full funding.
### Medicare Beneficiary Quality Improvement Project (MBQIP)

#### Hospital Data Submission Deadlines

**Reporting Quarters Applicable to SHIP 2019-2020 Grants**

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Pending approval from KDHE
Percentage of Kansas Critical Access Hospitals Reporting AMI Measures to CMS

Percentage of Kansas Critical Access Hospitals Reporting Chest Pain Measures to CMS
Percentage of Kansas Critical Access Hospitals Reporting OP ED Throughput Measures to CMS

Percentage of Kansas Critical Access Hospitals Reporting IP Immunization Measures to CMS
Percentage of Kansas Critical Access Hospitals Reporting IP Throughput Measures to CMS

Percentage of Kansas Critical Access Hospitals Reporting the Pt Left Without Being Evaluated Measure to CMS
Percentage of Kansas Critical Access Hospitals Reporting the Healthcare Workers Immunizations to CMS

![Bar graph showing percentage of Kansas Critical Access Hospitals reporting healthcare workers' immunizations to CMS from 2015 to 2019.]

**Table 3. HCAHPS Results for CAHs in Kansas and All Other Flex States, 2018**

<table>
<thead>
<tr>
<th>HCAHPS Measure</th>
<th>Kansas (n=71)</th>
<th>All Other Flex States (n=1,087)</th>
</tr>
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<tbody>
<tr>
<td>Nurses always communicated well</td>
<td>84.1</td>
<td>83.6</td>
</tr>
<tr>
<td>Doctors always communicated well</td>
<td>86.3</td>
<td>84.4</td>
</tr>
<tr>
<td>Patient always received help as soon as wanted</td>
<td>76.0</td>
<td>76.9</td>
</tr>
<tr>
<td>Staff always explained medications before giving them to patient</td>
<td>69.1</td>
<td>69.9</td>
</tr>
<tr>
<td>Staff always provided information about what to do during recovery at home</td>
<td>87.5</td>
<td>88.5</td>
</tr>
<tr>
<td>Patient strongly understood their care when they left the hospital</td>
<td>58.9</td>
<td>56.0</td>
</tr>
<tr>
<td>Patient’s room and bathroom were always clean</td>
<td>81.5</td>
<td>80.8</td>
</tr>
<tr>
<td>Area around patient’s room was always quiet at night</td>
<td>65.1</td>
<td>65.4</td>
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<tr>
<td>Patient gave a rating of 9 or 10 [high] on a 1–10 scale</td>
<td>79.9</td>
<td>76.4</td>
</tr>
<tr>
<td>Patient would definitely recommend the hospital to friends and family</td>
<td>79.5</td>
<td>74.8</td>
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Note: Rates without highlights were not significantly different from comparable rates among all other reporting CAHs nationally.
# Medicare Beneficiary Quality Improvement Project (MBQIP)

## Hospital Data Submission Deadlines

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## OP-22

**ED Patient left without being seen:**

- What was the total number of patients who left without being evaluated by a physician/APRN/PA? __________ (numerator)

- What was the total number of patients who presented to the ED? __________ (denominator)

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Pending approval from KDHE

Medicare Beneficiary Quality Improvement Project (MBQIP)

Hospital Data Submission Deadlines

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OP-22

- Submitted directly in QualityNet
- Submission deadline: May 15, 2020
- “View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)”
  - Payment year: 2021
  - Submission period: 01/01/2020 – 05/15/2020
  - Reporting period: 01/01/2019 – 12/31/2019
HCP/IMM-3  
(previously OP-27)

- Submitted directly in NHSN
- Submission deadline: May 15, 2020
- Reporting period: 4Q 2019/1Q 2020

Annual Facility Survey

- Submitted directly in NHSN
- Submission deadline: March 1, 2021
- Reporting period: Survey year 2020
OP Reporting Deadlines

**4Q19 Submission due May 1, 2020**

- OP-2 (Median time to fibrinolysis)
- OP-3 (Median time to transfer for ACI)
- OP-18 (ED arrival time to ED departure time)

IP Reporting Deadlines

**4Q19 Submission due May 15, 2020**

- ED-2 (Time from Decision to admit to ED Departure for admitted patients)
- Last time to report IP measures
Population and Sampling Deadlines

4Q19 Submissions due May 1, 2020

• OP Measure Sets
  – ED Throughput (OP-18)
  – AMI (if needed)

• IP Measure Sets
  – Global Population (if needed)

EDTC Reporting Deadlines

1Q2020 Submissions due May 1, 2020

• January 2020
• February 2020
• March 2020

• KS Report is due to FORHP by May 10, 2020
EDTC Reporting

- Download new 2020 tool from QHi
- Select new 2020 EDTC measure set in QHi
- Do not delete the 2015–2019 EDTC measure set
- Shared Resources out at www.krhop.net
- NO specific transfer form required

QualityNet Access

**CMS to Streamline QualityNet Account Access**

- QualityNet Listserv email 03/03/2020
- HARP (Health Care Quality Information Systems [HCQIS] Access Roles and Profile
- Gives you access to all features available in Hospital Quality Reporting (HQR)
- You can transition from 04/07/2020 – 06/15/2020
- CMS will hold webinars the week of 04/06/2020
PFE/HCAHPS Online Training

- Courses offered through careLearning.com
- Patient reenactments – 9 courses
- All classes are internet based
- Available 1 year from enrollment date
- First-come, first-served
- Contact Ray Schackelford at 866-617-3904 or support@careLearning.com

Upcoming Webinars

- 2020 SHIP Informational Webinars
  - June 17, September 17 and December 17

- 2020 Quality Corner Calls
  - April 17 – Reading the Telligen Reports
  - May 14 – TBD
Upcoming Events

• CART Abstraction Training
  — April 3 in Wichita rescheduling for July
• EDTC Training
  — April 3 in Wichita rescheduling for July
• Quality 101
  — July 30-31 in Topeka
Contact Us

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