



Ask the Expert

October 2018

Quality Role

- Were you prepared for your job? Basically, did you know what you were “getting in to”?
- Was your job description accurate enough to assist in your decision making to take the role?



Quality Role

- What makes you good at your job?
- What are good traits for someone in a quality role?



Quality Role

- Typically in Kansas we have approximately 20 folks new to quality each year. Why do you feel turnover is that high?
- What could we do to help lower the turnover?



Resources



**Medicare Beneficiary Quality Improvement Project (MBQIP)
Hospital Data Submission Deadlines
Reporting Quarters Applicable to SHIP 2018-2019 Grants**

Measure ID	Measure Name	Reported To	Submission Deadline by Encounter Period			
			Q4 / 2017 Oct 1 - Dec 31	Q1 / 2018 Jan 1 - Mar 31	Q2 / 2018 Apr 1 - Jun 30	Q3 / 2018 Jul 1 - Sep 30
Population & Sampling	Population & Sampling Submission (Inpatient and outpatient)	QualityNet via Secure Log In	May 1, 2018	August 1, 2018	November 1, 2018	February 1, 2019
OP-1	Median time to fibrinolysis	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	n/a - retired	n/a - retired
OP-2	Fibrinolytic therapy received within 30 minutes	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	November 1, 2018	February 1, 2019
OP-3	Median time to transfer to another facility for acute coronary intervention	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	November 1, 2018	February 1, 2019
OP-4	Aspirin at Arrival	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	n/a - retired	n/a - retired
OP-5	Median time to ECG	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	November 1, 2018	February 1, 2019
OP-18	ED arrival time to ED departure time for discharged ED patients	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	November 1, 2018	February 1, 2019
OP-20	Door to diagnostic evaluation by a qualified medical professional	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	n/a - retired	n/a - retired
OP-21	Median time to pain management for long bone fracture	QualityNet via Outpatient CART/Vendor	May 1, 2018	August 1, 2018	n/a - retired	n/a - retired
OP-22	Patient left without being evaluated by a qualified medical professional	QualityNet via Secure Log In	May 15, 2019 (Aggregate based on full calendar year 2018)			
OP-27	Influenza vaccination coverage among health care personnel	National Healthcare Safety Network	May 15, 2019 (Aggregate based on Q4 2018/Q1 2019)			
IMM-2*	Immunization for influenza	QualityNet via Inpatient CART/Vendor	May 15, 2018	August 15, 2018	November 15, 2018	February 15, 2019
ED-1	ED arrival time to ED departure time for admitted ED patients	QualityNet via Inpatient CART/Vendor	May 15, 2018	August 15, 2018	November 15, 2018	February 15, 2019
ED-2	Decision to admit time to ED departure time for admitted ED patients	QualityNet via Inpatient CART/Vendor	May 15, 2018	August 15, 2018	November 15, 2018	February 15, 2019
EDTC	Emergency Department Transfer Communication	Qhi	Submit each month by the end of the following month			
HCAHPS	Hospital Consumer Assessments of Healthcare Providers and Systems	QualityNet via Vendor	April 4, 2018	July 5, 2018	October 3, 2018	January 3, 2019
Antibiotic Stewardship	Identification of team leader and physician champion	KHERF	Submitted as part of SHIP mid-year report			

*Although the denominator for IMM-2 is limited to inpatient discharges during October through March (Q4 and Q1), data submission is also expected for Q2 and Q3.

Under Development

- Checklist for those new to the quality role
 - Who you need to contact (quality programs and their contacts in Kansas)
 - What program/website you need access to
- Short 'how to' videos



Website

www.krhop.net

Home SHIP Quality Reporting Current Projects History Networks CAH Requirements Questions?

KRHOP
Kansas Rural Hospitals Optimizing Performance

KRHOP is a partnership between the Kansas Department of Health and Environment, Bureau of Community Health Systems and the Kansas Hospital Education and Research Foundation (the foundation of the Kansas Hospital Association). KRHOP offers technical support, information, networking opportunities, funding and other resources to Critical Access Hospitals and other rural providers. KRHOP demonstrates the power of coordinated efforts by public and private sectors at the state, regional and local levels. Funding for the KRHOP Initiatives is provided by the Medicare Rural Hospital Flexibility Program (FLEO) grant awarded to the Kansas Department of Health and Environment from the Federal Office of Rural Health Policy, Health Resources and Services Administration. (overview)

Facts at a Glance

85 Number Of CAHs	420000 Emergency Room Visits In Kansas Rural Hospitals	5 Direct Total Income From Kansas Hospitals (In Billions)	95 Percent Of Hospitals Actively Reporting Quality Data
----------------------	---	--	--

“Go To” Documents

- PfP Strategic Vision Roadmap for Person and Family Engagement (PFE)
- Implementation Guide of Antibiotic Stewardship
- HCAHPS Overview: Vendor Directory
- Summary - HCAHPS Best Practices in CAHs
- IHI QI Essentials Toolkit
- QI Implementation Guide and Toolkit
- QI Measure Summaries for MBQIP
- MBQIP Quality Reporting Guide



ListServ

- SHIP – general updates/announcements
 - We enrolled all primary contacts
 - SHIP (ship@krhop.net)
- Quality – questions/networking
 - You must join
 - Quality Reporting (quality@krhop.net)



Webinars

- 2018 SHIP Informational Webinars
 - December 20
- 2019 SHIP Informational Webinars
 - March 20, June 20, September 20, and December 20
- Quality Corner Calls
 - November 13 – best practices from YOU



MBQIP Report Review Site Visits

IF SELECTED – Susan R. will contact you

- MBQIP Patient Safety and Inpatient/Outpatient Care Quality Report
- MBQIP Care Transitions Quality Report
- MBQIP Improving Care through HCAHPS Report
- MBQIP Hospital Reporting Deadlines – Applicable to SHIP 2018 – 2019



Upcoming Projects

- Revenue Cycle Assessment Project (onsite consultation)
- Efficient Revenue Cycle Processes/LEAN
 - Kick Off October 30 in Wichita
- PFE/HCAHPS – Patient Satisfaction Learning Community
 - Informational Webinar December 4 at noon
 - Kick Off in January 25 in Wichita



Upcoming In-Person Education

- MBQIP Basics
 - October 26 – Salina
- Rural Health Symposium
 - November 15 – Salina
- State Survey Gap Analysis
 - TBD



Contact Us

Jennifer Findley

jfindley@kha-net.org

785.233.7436

Susan Runyan

srunyan@kha-net.org

620.222.8366

Susan Cunningham

scunningham@kha-net.org

785.276.3119



Funding Acknowledgement

This project was federally funded through KDHE-BCHS-FLEX Program. The FLEX program is managed by the Federal Office of Rural Health Policy, Health Resources and Services Administration, U.S. Department of Health and Human Services.

