Correcting Rejected Cases from the QualityNet Warehouse

If you receive notification of a rejected case, figure out what the issue is so you know what to edit. Run the Case Status Summary Report to see the rejection codes/reasons. THEN:

1. DELETE OUT THE “BAD” ABSTRACTION:
   A. You will need to log into CART – find the incorrect case. Do NOT modify it. Export it out of CART by selecting DELETE instead of ADD.
   B. Once the correct case is exported out, you will need to log into qualitynet.org and upload your “deleted” case to the clinical warehouse.

2. ADD THE NEWLY EDITED “CORRECT” ABSTRACTION:
   A. You then will log back into CART – find the incorrect case, correct/edit the abstraction, and export it out by selecting ADD.
   B. Once the correct case is exported out, you will need to log into qualitynet.org and upload your “add” case to the clinical warehouse.