

SMALL HOSPITAL IMPROVEMENT PROGRAM

FREQUENTLY ASKED QUESTIONS

QUESTION: Who can I contact with questions about SHIP?

The Kansas Hospital Education and Research Foundation is managing SHIP on behalf of the Kansas Department of Health and Environment. Jennifer Findley and Susan Cunningham are the primary points of contact at ship@kha-net.org or 785-233-7436.

QUESTION: How can I update the point of contacts for our hospital?

Email the KHERF at ship@kha-net.org with the name, title, and email address. We will respond back to the email when the update has been made.

QUESTION: What type of purchases can the SHIP grant be used for?

SHIP funds may be used towards training and education, software, and technical assistance (i.e. consultant services/assessments).

In limited scenarios, SHIP funds may be used for hardware. (Please refer to the SHIP purchasing menu or contact KHERF for further information.)

SHIP funds may be used to purchase training/education conference/training/meeting registrations, but cannot be used to cover travel.

SHIP funds cannot be used for direct patient care or facility personnel costs of the hospital that is submitting the application. While SHIP funds cannot be used to supplement hospital employee salaries, funds can be used to contract with consultants for education and training.

If a hospital is part of a health system and wishes to use SHIP funds to pay for staff of another hospital to conduct training, please consult KHERF to discuss further.

QUESTION: What is expected of critical access hospitals in order to receive the SHIP grant?

All Kansas CAHs must actively participate in the Medicare Beneficiary Quality Improvement Project [MBQIP]. To receive full funding as part of the 2017-2018 SHIP grant, hospitals will be expected to:

Routinely report the measures below to the CMS Quality Net;

- Imm-2: Influenza Immunization
- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)
- OP-1: Median Time to Fibrinolysis in the Emergency Department
- OP-2: Fibrinolytic Therapy Received Within 30 Minutes
- OP-3: Median Time to Transfer to another Facility for Acute Coronary Intervention
- OP- 4: Aspirin at Arrival
- OP-5: Median Time to ECG
- OP-18: Median Time from ED Arrival to ED
- OP-20: Door to Diagnostic evaluation by qualified medical professional
- OP-21: Median time to pain management for long bone fracture
- OP-22: Patient left without being seen

Routinely report the measure below to the National Healthcare Safety Network;

- OP-27: Influenza Vaccination Coverage Among Health Care Personnel

Routinely report the measures below to QHi;

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- Emergency Department Transfer Communication Measures

QUESTION: What can hospitals use the 2017-2018 SHIP grant for?

For the 2017-2018 grant cycles, the Federal Office of Rural Health Policy has identified the following two priorities for using SHIP funds.

➤ ICD-10 Transition:

Hospitals receiving payments for the Centers of Medicare and Medicaid Services (CMS) were required to use ICD-10 beginning October 1, 2015.

➤ HCAHPS Collection:

Hospitals must collect the standardize Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey and report the HCAHPS results to CMS via QualityNet.org

Hospitals are expected to meet these two SHIP priorities before selecting other activities listed on the SHIP Purchasing Menu updated annually.

QUESTION: If the hospital is collecting patient satisfaction information using something other than HCAHPS, would this be a suitable alternative?

No other survey tools or questions will fulfill the HCAHPS activity. Hospital must either be certified by CMS to use the HCAHPS survey questions and methodology (www.hcahpsonline.org/home.aspx.) or use HCAHPS certified vendors.

QUESTION: Could the hospital use the SHIP grant to pay for the collection of HCAHPS from a vendor?

Yes - the SHIP grant can pay vendor fees for HCAHPS data collection and analyzing. For a directory of certified national vendors, click here: [Hospital Consumer Assessment of Healthcare Providers and Systems \(HCAHPS\) Vendor Directory Overview](#).

QUESTION: Does the hospital have to meet both SHIP priorities before selecting another activity?

Yes- Hospitals must either allocate funds towards these SHIP priorities or have met these priorities before selecting other activities listed on the SHIP Purchasing Menu below.

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QUESTION: If my hospital has met the SHIP priorities, what other activities can the SHIP funds be used towards?

FY 17 Available Investment/Activities

Quality reporting data collection/related training

HCAHPS data collection process/related training

Provider-Based Clinic Quality Measures Education

Computerized provider order entry implementation and/or training

Alternative Payment Model and Merit-Based Incentive Payment training/education

Pharmacy services implementation

Disease registry training and/or software/hardware

Systems performance training

Mobile health equipment installation/use

Community paramedicine training and/or equipment installation/use

Health Information Technology Training for Value and ACOs

ICD-10 software/training

S-10 Cost Reporting training/project

Pricing Transparency Training

Efficiency or quality improvement training/project

(Lean/Six Sigma, ER Efficiencies, Patient Satisfaction, Financial Operations, Non-Clinical Operations, Clinical Care Delivery, Board Organization/Operation)

Please note: Funds must be expended during the grant period (June 1, 2017 to May 31, 2018).