



# SHIP Quarterly Webinar

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March 2017

# 2016-2017 Milestones

**Hospitals will be reimbursed in three payments upon completion of each milestone.**

**Milestone 1:** Submission and approval of mid-year SHIP expense and activity report, due January 30, 2017. **Payment amount: \$1,056.00**

**Milestone 2:** Four quarters of MBQIP outpatient data and four quarters Hospital Consumer Assessment of Healthcare Providers and System (HCAHPS) for the 2016 calendar year reported to CMS QIO Clinical Data Warehouse. Monthly data on Emergency Department Transfer Communication (EDTC) from September 2016. **Payment amount: \$6,000.00**

**Milestone 3:** Submission and approval of end-of-year SHIP expense and activity report, due June 30, 2017. **Payment amount: \$1,056.00**



# Abstraction Training Video Series

## [MBQIP Data Abstraction Training Series](#)

- Locating CMS Specifications Manuals (13-minute video)
- Locating CART (CMS Abstraction Reporting Tool) (9-minute video)
- Outpatient AMI Measures (OP1 - OP5) (23-minute video)
- Outpatient Chest Pain Measures (OP4 - OP5) (20-minute video)
- ED Throughput Measures (OP18, OP20, OP22) (19-minute video)
- Outpatient Pain Management Measure (OP21) (12-minute video)
- Inpatient Influenza Vaccination Measure (IMM-2) (18-minute video)



# OP-22

Patient left without being seen:

- What was the total number of patients who left without being evaluated by a physician/APN/PA?  
\_\_\_\_\_ (numerator)
- What was the total number of patients who presented to the ED? \_\_\_\_\_ (denominator)

## Outpatient Quality Reporting (OQR) Web-Based Measures

Opens toward the end of March – submission deadline is May 15, 2017



# OP-27

Influenza vaccination coverage among health care personnel:

Must be entered in National Healthcare Safety Network (NHSN)

If you need an account – you must contact Nadyne Hagmeier at KFMC for assistance NOW  
[nhagmeier@kfmc.org](mailto:nhagmeier@kfmc.org)

Open now – submission deadline is May 15, 2017



# Population and Sampling

FORHP continues to work with CMS regarding the issues with entry of outpatient population and sampling data via the QualityNet Secure portal. Additional information and guidance on submission of population and sampling data for next quarter will be shared once details are available.



# QualityNet Notice of Participation

ONLY pertains to you IF your data is not showing up on Hospital Compare

Must designate your data to be for Public Reporting vs QI Purposes Only

[Hospital Quality Reporting Notice of Participation](#)



# EDTC

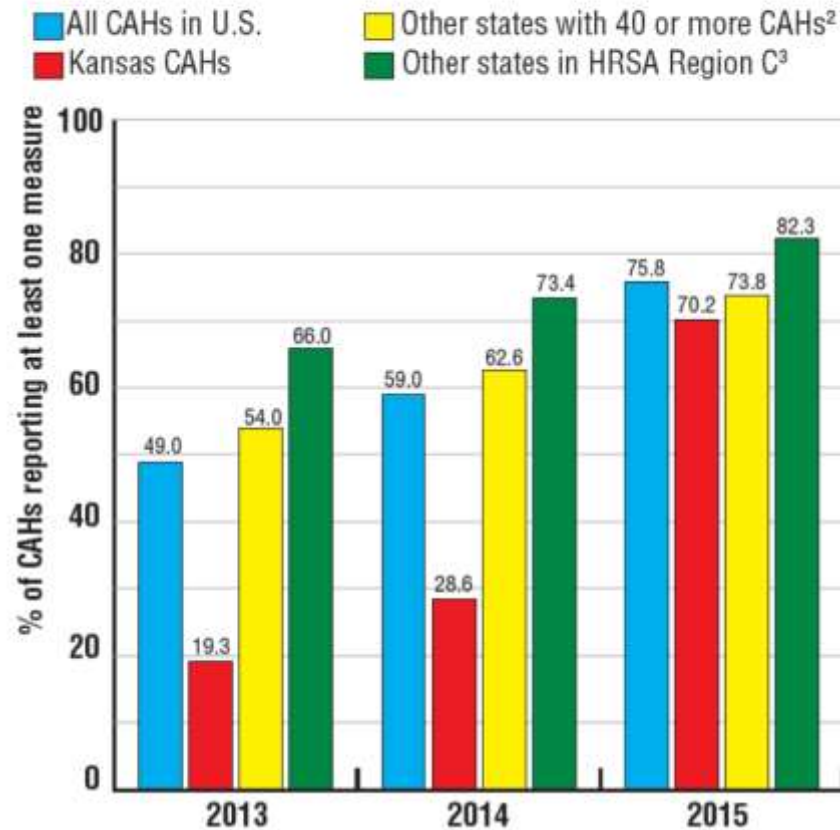
## Emergency Department Transfer Communication (EDTC)

- The CORRECT monthly abstraction tool is ONLY available for download to your computer from inside Qhi
- New download for 2017
- All of 2017 data needs to be in this file
- Do not delete previous month's abstractions



# HCAHPS

Figure 1. CAH Participation in HCAHPS<sup>1</sup>, 2013 - 2015



# HCAHPS

**Table 2. HCAHPS Results for CAHs in Kansas and All Other States, 2015**

■ Significantly better than rate for all other CAHs nationally ( $p < .05$ )
 ■ Significantly worse than rate for all other CAHs nationally ( $p < .05$ )

	Mean (average) for CAHs in:	
	Kansas (n=84) <sup>1</sup>	All Other States (n=1248)
Composite 1: Communication with Nurses	82.3	83.4
Composite 2: Communication with Doctors	86.9	85.5
Composite 3: Responsiveness of Hospital Staff	73.3	76.2
Composite 4: Pain Management	72.8	73.9
Composite 5: Communication about Medicines	67.2	69.3
Composite 6: Discharge Information	87.9	87.7
Composite 7: Care Transitions	57.7	55.4
Question 8: Cleanliness of Hospital Environment	80.1	79.9
Question 9: Quietness of Hospital Environment	67.5	67.0
Question 21: Overall Rating of Hospital	78.1	75.3
Question 22: Willingness to Recommend Hospital	77.6	73.6

<sup>1</sup>. Rates without highlights were not significantly different from comparable rates among all CAHs nationally.

# HCAHPS

## [HCAHPS Vendor Directory - November 2016](#)



# Quality Improvement Basics

**A Collection of Helpful Resources for Rural  
Health Care Organizations**

[Quality Resource Guide](#)



# List Serve

For quality reporting questions, MBQIP, SHIP, QHi, quality committee structure, reports, etc.

We are hopeful to have more information on how to subscribe on the June 20, 2017 SHIP Webinar



# Upcoming Projects

- LEAN Learning Community – considering starting another mid 2017
- PS/PFE Learning Community – starting this month
- Site Visits – working on method to offer one on one assistance to those most in need
- 2017 SHIP Informational Webinars – June 20, September 20, and December 20
- Quality 101 – August 2017





# Submitting Questions

To Submit Questions Following the Webinar, Please Email:

[ship@kha-net.org](mailto:ship@kha-net.org)

This webinar will be recorded.

A link to the recording will be emailed to attendees following the webinar

For MBQIP reporting questions, contact Susan Runyan:  
620.222.8366 or [srunyan@kha-net.org](mailto:srunyan@kha-net.org)





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