

Kansas Questions and Answers for SHIP FY24

	Topic	Question	Answer
1	ICD-10 and ICD-11	Can we still use our SHIP grant monies to pay for our ICD-10 software/vendor platform expenses?	Yes - this is an allowable expense as long as some training and/or preparedness has occurred around ICD-11 during this grant period as well. KRHOP will provide a webinar training to assist in meeting this requirement.
2	Cybersecurity	Can we use SHIP funds for a company to come in and do risk assessments on devices/systems in our facility. She said she was at a GPHA meeting recently where this was discussed.	Yes - allowable. SHIP supports HIT hardware/software and training, therefore, it would be beneficial to include risk assessments and/or trainings associated with cybersecurity.
3	Cybersecurity	Can we pay the subscription for KnowBe4 which is the product we use for cybersecurity training and risk assessments with the SHIP grant?	Yes - allowable. SHIP supports HIT hardware/software and training, therefore, it would be beneficial to include risk assessments and/or trainings associated with cybersecurity.
4	Quality Reporting Software	Can we use SHIP funds to purchase Sentri7 Quality Reporting software?	Yes - this is an allowable expense
5	Clinic Quality Measures Software	Can SHIP grant funds be used for quality measure software for the clinic?	Not allowable. SHIP grant funds should be around training for clinic quality improvement. Funds do not support software or actual measure input/analysis for the clinic.
6	e-learning platforms for training	Can we use SHIP grant funds for Care Learning or Health Stream employee training for safety, quality, risk, emergency preparedness?	Subscriptions to ongoing or on-demand training (at-will training) are unallowable expenses. Subscriptions that "happen to include" a SHIP-approved expenditure should be avoided.
7	HCAHPS	How do we use grant funds for HCAHPS?	In order for SHIP grant funds to be used, the dates of service have to fall within the SHIP grant period, not the billed date. Also, only HCAHPS (in-patient) can be used for this grant - no emergency department or clinic surveys can be paid.

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8	Pharmacy Services	Can we pay for the services of the pharmacist/telepharmacy contract with grant funds?	The cost of personnel, medications, medication delivery, refilling pre-packaged medication, or assistants for direct patient care are unallowable. Training, hardware, and software that support the application and implementation of remote pharmacy (telepharmacy) services are allowable.
9	Charting, Coding, and Billing	We are interested in paying for an onsite Trainer to help us maximize the financial aspects of charting and billing within our EHR. Would this training be allowed?	Yes - this would be allowable by putting this expense under ICD-11 Training since the consultant will be training staff for efficiencies and coding compliance. There has to be some training and/or preparedness around ICD-11 during this grant period as well. KRHOP will provide a webinar training to assist in meeting this requirement.
10	Training for PT Department Staff	Would this pediatric therapy program training for staff - the registration/training would increase the number of skills and improve quality of services of our PT department be an allowable training expense for the SHIP grant? https://www.tmr tots.com/totshome	No - this would not be an allowable expense. Anything patient care related would not be allowable - even the training component.
11	Avel eCare Emergency - telehealth	I believe it would fall under the Telehealth and Mobile Health Hardware/Software. We use Avel eCare service in our Emergency Room. I don't want to submit this expense and it not qualify.	Yes - the equipment and technology monthly fee would qualify for months June 2024 to May 2025, but the monthly service fee does not qualify since it is the professional component.
12	Disease Registry software/hardware	We are looking to use a large chunk of those funds for our compliance with Promoting Interoperability with an interface for Case reporting. I am just curious what all is needed from us to be able to utilize those funds - an invoice and a check that it's paid?	You would need the invoice - within the grant year of June 1, 2024 to May 31, 2025 - with enough detail to know what it is for. You could even have the invoice and in your report put the detail of what it is used for - the interface to report AUR cases for promoting interoperability - or whichever cases you are interfacing. We do not require the check that it's paid.

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13	SDoH Training	This would be an invaluable tool for our discharge planning and utilization review. Would this conference be an allowable expense for SHIP? And if so, I know that an employees time is not allowable, but would the cost of the confermence, hotel, and flights be allowable?	I read in the justification letter (a link by the schedule on their website) the information that would be covered. This would be allowable for training/education for SDoH or ACO from what I see in the schedule. The only item covered for any training is the cost of the registration. So, in this case, only the \$395 for early bird registration. The airfare, meals, hotel are not allowable under the SHIP Grant.
14	Quality Improvement Software	Can we claim the expense for our QDC incident management software and the expense for our Strategic Quality Support System (SQSS) software as expenses for the SHIP grant? The QDC software is utilized to track and trend incidents to allow for continuous improvements in patient care, medication errors, etc. The SQSS software tracks quality and safety tasks for each department, sends reminders and provides documentation these tasks are being completed. This ensure are patients and staff remain in a safe environment.	Both would be allowable expenses - the invoices just have to show the months of the grant - so might have to have more than one invoice/item to cover the 12 months of June 1, 2024 to May 31, 2025. The explanation will be perfect for the second page to explain the utilization of the grant funds.
15	340B Consultant	Can we use SHIP funds for a company to provide monthly audits of our 340B referrals and then they provide monthly information/reports to our medical staff and pharmacy which allows them to know what they should do differently and more efficiently moving forward to avoid the mistakes found?	Determination from the PO: Unallowable, due to 'audits'. SHIP cannot cover audits.

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16	Utilization Review Software	Can we purchase our MCG subscription - which is Milliman care guidelines for utilization review, it is the criteria based to prove our patients met criteria for acute, skilled etc. Every month, our UR provides a report and any training needed to the medical staff on cases she has in the month to make more efficient reimbursement and patient placements in the facility.	Determination from the PO: Unallowable, due to falling more in the direct patient care line. SHIP cannot cover anything in direct patient care.
17	Policy Management Software	We want to purchase policy management software that is tied to a learning platform.	Policy management software tied to the 'learning platform' would not be allowed in SHIP for the following reasons: The software and "learning platform" catalog is quite broad. Therefore, the majority of the eLearning isn't providing specified training in the SHIP categories for preparing for Value-Based Purchasing, Accountable Care Organizations (ACOs) or Payment Bundling and the policy management platform is also supporting continuing education units, and as you know accreditation and certification is also an unallowable SHIP investment.
18	Chargemaster Review	Would chargemaster review that includes training for staff, charge capture review, and education presentation for nursing qualify for SHIP FY24?	If you could isolate the outside/consultation cost for staff training and the education presentation for nursing, then you could use that piece. You cannot pay for a chargemaster review with SHIP grant funds. You also cannot pay for the salaries of the staff taking the training/education.
19	Telehealth	Would implementation costs associated with the notifications (text message for patient with link to visit) for telehealth visits qualify for the telehealth and mobile health hardware and/software (not telecommunications)?	Not an allowable expense for the SHIP Grant. This line is mainly meant to offset cost/expenses with the platform needed to securely provide telehealth services. This line would also pay for hardware such as iPads, laptops, cameras, etc to provide the telehealth visit.

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21	Quality Reporting Software	Can we use SHIP funds to purchase Sentri7 Quality Reporting software?	Yes - this is an allowable expense
22	ICD-11 Training	We had a staff member complete the AHIMA Virtual Medical Coding Summit (6 hour) in Jan 2024. Wondering if you feel this would work for the ICD-11 requirement for the grant. We did pay for this education and I can attached the receipt as well as the agenda.	Yes - this would count as the ICD-11 Training
23	Professional Dues	Can we use our infection prevention director's dues (APIC) for SHIP Grant funds?	No - "The cost associated with memberships in associations, professional societies, or other organizations that are in addition to and not required of a SHIP-qualifying training course is unallowable."
24	Website Language Adaptation	As part of our commitment to health equity, I am working to collaborate with some of the Spanish speaking population in our area to try to better meet their needs. One of their suggestions was to have our hospital website convert to Spanish so they can better understand our services and the information on the website. I was looking at the website to see if this fit into a category but I did not see the 24-25 grant purchasing information up yet. We have a quote from the company that helps us with our website, and I wanted to see if that was something that we could use grant money for.	Determination from the PO, "Allowable under ACO-I, HIT or software for health equity"