

Kansas Questions and Answers for SHIP FY25

Topic	Question	Answer
ICD-10 and ICD-11	Can we still use our SHIP grant monies to pay for our ICD-10 software/vendor platform expenses?	Yes - this is an allowable expense as long as some training and/or preparedness has occurred around ICD-11 during this grant period as well. KRHOP will provide a webinar training to assist in meeting this requirement.
Cybersecurity	Can we use SHIP funds for a company to come in and do risk assessments on devices/systems in our facility. She said she was at a GPHA meeting recently where this was discussed.	Yes - allowable. SHIP supports HIT hardware/software and training, therefore, it would be beneficial to include risk assessments and/or trainings associated with cybersecurity.
Cybersecurity	Can we pay the subscription for KnowBe4 which is the product we use for cybersecurity training and risk assessments with the SHIP grant?	Yes - allowable. SHIP supports HIT hardware/software and training, therefore, it would be beneficial to include risk assessments and/or trainings associated with cybersecurity.
Quality Reporting Software	Can we use SHIP funds to purchase Senti7 Quality Reporting software?	Yes - this is an allowable expense
Clinic Quality Measures Software	Can SHIP grant funds be used for MIPS/MACRA quality measure software for the clinic?	Yes - allowable. SHIP grant funds can be used around training for clinic quality improvement as well as MIPS/MACRA software.
e-learning platforms for training	Can we use SHIP grant funds for Care Learning or Health Stream employee training for safety, quality, risk, emergency preparedness?	Subscriptions to ongoing or on-demand training (at-will training) are unallowable expenses. Subscriptions that "happen to include" a SHIP-approved expenditure should be avoided.

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HCAHPS	How do we use grant funds for HCAHPS?	In order for SHIP grant funds to be used, the dates of service have to fall within the SHIP grant period, not the billed date. Also, only HCAHPS (in-patient) can be used for this grant - no emergency department or clinic surveys can be paid.
Pharmacy Services	Can we pay for the services of the pharmacist/telepharmacy contract with grant funds?	The cost of personnel, medications, medication delivery, refilling pre-packaged medication, or assistants for direct patient care are unallowable. Training, hardware, and software that support the application and implementation of remote pharmacy (telepharmacy) services are allowable.
Charting, Coding, and Billing	We are interested in paying for an onsite Trainer to help us maximize the financial aspects of charting and billing within our EHR. Would this training be allowed?	Yes - this would be allowable by putting this expense under ICD-11 Training since the consultant will be training staff for efficiencies and coding compliance. There has to be some training and/or preparedness around ICD-11 during this grant period as well. KRHOP will provide a webinar training to assist in meeting this requirement.
Avel eCare Emergency - telehealth	I believe it would fall under the Telehealth and Mobile Health Hardware/Software. We use Avel eCare service in our Emergency Room. I don't want to submit this expense and it not qualify.	Yes - the equipment and technology monthly fee would qualify for months June 2024 to May 2025, but the monthly service fee does not qualify since it is the professional component.

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Disease Registry software/hardware	We are looking to use a large chunk of those funds for our compliance with Promoting Interoperability with an interface for Case reporting. I am just curious what all is needed from us to be able to utilize those funds - an invoice and a check that it's paid?	You would need the invoice - within the grant year of June 1, 2024 to May 31, 2025 - with enough detail to know what it is for. You could even have the invoice and in your report put the detail of what it is used for - the interface to report AUR cases for promoting interoperability - or whichever cases you are interfacing. We do not require the check that it's paid.
SDoH Training	This would be an invaluable tool for our discharge planning and utilization review. Would this conference be an allowable expense for SHIP? And if so, I know that an employees time is not allowable, but would the cost of the confermence, hotel, and flights be allowable?	I read in the justification letter (a link by the schedule on their website) the information that would be covered. This would be allowable for training/education for SDoH or ACO from what I see in the schedule. The only item covered for any training is the cost of the registration. So, in this case, only the \$395 for early bird registration. The airfare, meals, hotel are not allowable under the SHIP Grant.
Quality Improvement Software	Can we claim the expense for our QDC incident management software and the expense for our Stategic Quality Support System (SQSS) software as expenses for the SHIP grant? The QDC software is utilized to track and trend incidents to allow for continuous improvements in patient care, medication errors, etc. The SQSS software tracks quality and safety tasks for each department, sends reminders and provides documentation these tasks are being completed. This ensure are patients and staff remain in a safe environment.	Both would be allowable expenses - the invoices just have to show the months of the grant - so might have to have more than one invoice/item to cover the 12 months of June 1, 2024 to May 31, 2025. The explanation will be perfect for the second page to explain the utilization of the grant funds.

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340B Consultant	Can we use SHIP funds for a company to provide monthly audits of our 340B referrals and then they provide monthly information/reports to our medical staff and pharmacy which allows them to know what they should do differently and more efficiently moving forward to avoid the mistakes found?	Determination from the PO: Unallowable, due to 'audits'. SHIP cannot cover audits. You could use SHIP funds on education provided by a consultant.
Utilization Review Software	Can we purchase our MCG subscription - which is Milliman care guidelines for utilization review, it is the criteria based to prove our patients met criteria for acute, skilled etc. Every month, our UR provides a report and any training needed to the medical staff on cases she has in the month to make more efficient reimbursement and patient placements in the facility.	Determination from the PO: Unallowable, due to falling more in the direct patient care line. SHIP cannot cover anything in direct patient care.
Chargemaster Review	Would chargemaster review that includes training for staff, charge capture review, and education presentation for nursing qualify for SHIP FY24?	If you could isolate the outside/consultation cost for staff training and the education presentation for nursing, then you could use that piece. You cannot pay for a chargemaster review with SHIP grant funds. You also cannot pay for the salaries of the staff taking the training/education.
Telehealth	Would implementation costs associated with the notifications (text message for patient with link to visit) for telehealth visits qualify for the telehealth and mobile health hardware and/software (not telecommunications)?	Not an allowable expense for the SHIP Grant. This line is mainly meant to offset cost/expenses with the platform needed to securely provide telehealth services. This line would also pay for hardware such as iPads, laptops, cameras, etc to provide the telehealth visit.

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Quality Reporting Software	Can we use SHIP funds to purchase Sentri7 Quality Reporting software?	Yes - this is an allowable expense
Professional Dues	Can we use our infection prevention director's dues (APIC) for SHIP Grant funds?	No - "The cost associated with memberships in associations, professional societies, or other organizations that are in addition to and not required of a SHIP-qualifying training course is unallowable."
Clinic Telehealth	We use Phreesia for check in and to gather patient information before the visit. Would this be telehealth? Can we use grant funds for this?	Not allowable; While it is not a bad service, it is not telehealth. This used only in the clinic would not be allowable either.
Price Transparency	We use SlicedHealth for our price transparency software vendor. Is this an allowable SHIP grant expense?	Yes - software and/or training to support hospital compliance with price transparency rule would be allowable expenses.
Patient Experience Surveys	We have changed our vendor from Press Ganey to NRC Health regarding what we used the SHIP grant for (MBQIP data collection including HCAHPS). Many other settings are included in the NRC membership - like ED, Clinic, OP, and LTC. Are we able to use the full expense of this or do I need to find out what we are paying specifically for the items check marked below?	For the SHIP Grant - the only allowable survey/patient experience expense is for in-patient HCAHPS. No ED, OP, Clinic, Observation, Urgent Care, etc. Only in-patient HCAHPS. The costs would have to be isolated if the others are listed in the invoice.
Accreditation Survey	Are we able to use SHIP Grant funds to pay an accreditation agency such as CIHQ? I want to get surveyed more consistently so we stay on top of things.	No - this is not allowable